

CUSTOM CABINET MAKER INTERVIEW CHECKLIST

Brought to you by TruCustom Cabinets

YOUR PROJECT DETAILS (Prepare Before You Call)

- ▶ What type of cabinets do you need? (Kitchen, bathroom, built-ins)
- ▶ Do you have inspiration photos, sketches, or a Pinterest board?
- ▶ What materials and finishes do you prefer?
- ▶ Are there any special features you'd like? (e.g., pull-outs, organizers)
- ▶ What's your target budget?
\$ _____
- ▶ What's your ideal timeline? (Start and finish dates)

Tip: Be ready to clearly describe your project's goals when contacting. Inspiration photos are helpful here. Due to the custom nature of custom cabinetry, be wary of cabinet makers that do not visit your project site to take measurements to provide you with an accurate estimate for services.

ESSENTIAL QUESTIONS TO ASK

- ☐ Can you walk me through your design process?
- ☐ What materials do you typically use? (Are you able to accommodate my preferences?)
- ☐ Can I see examples of your work?
- ☐ Do you handle finishing and installation?
- ☐ What kind of timeline should I expect for my project? (When can you start? How long will it take?)
- ☐ What are your payment terms? Financing Available?
- ☐ What happens if there are changes during the project?
- ☐ Do you provide a written contract and warranty details?
- ☐ How do you handle communication during the project? (Who will be my point of contact? How often will I get updates?)

POST CALL EVALUATION

- ☐ Did they answer questions clearly and confidently?
- ☐ Did they ask thoughtful questions about my project?
- ☐ Were they open to my design ideas and goals?
- ☐ Did they provide clear next steps?
- ☐ Do they seem trustworthy, reliable, and professional?

CALL NOTES



Serving Conroe, The Woodlands, Spring, Klein, & Surrounding Areas

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